

ZURITRIBE HOLDINGS PTY (LTD)

PRIVACY POLICY

Last updated: March 02, 2026

Introduction

This Privacy Policy explains how ZuriTribe Holdings Pty (Ltd) ("the Company", "We", "Us") collects, uses, stores, and protects Your personal information when You use the Website.

We are committed to protecting Your privacy and ensuring compliance with the Protection of Personal Information Act 4 of 2013 ("POPIA").

Information We Collect

We may collect the following personal information:

- Full name
- Contact details (email address, telephone number)
- Billing and delivery address
- Payment information (processed through secure third-party providers)
- IP address and device information
- Any information submitted through forms, reviews or competitions

How We Collect Information

Information may be collected:

- When You register on the Website
- When You make a purchase
- When You enter a competition or promotion
- When You submit feedback or contact Us
- Through cookies and tracking technologies

Purpose of Processing

We process personal information for:

- Processing transactions
- Delivering goods or services
- Administering competitions and promotions

- Improving the Website and services
- Marketing communications (where You have consented)
- Legal and regulatory compliance

Sharing of Information

We may share Your personal information with:

- Third-Party Vendors for transaction fulfilment
- Payment processors
- IT service providers
- Regulatory authorities where legally required

We do not sell personal information.

Data Security

We implement reasonable technical and organisational safeguards to protect personal information. However, no electronic transmission is completely secure.

Your Rights Under POPIA

You have the right to:

- Access Your personal information
- Request correction or deletion
- Object to processing
- Withdraw consent
- Lodge a complaint with the Information Regulator of South Africa

Requests may be sent to: info@zuritribe.co.za

Data Retention

We retain personal information only for as long as necessary for lawful business purposes or as required by law.

Cookies

The Website may use cookies to improve user experience. You may adjust Your browser settings to refuse cookies.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Continued use of the Website constitutes acceptance of any updated policy.